

## CANCELLATION POLICY

Thanks for Purchasing Endocare at [www.endocarehealth.com](http://www.endocarehealth.com)  
For Cancellation and Refund of your order, we're here to help.

### Cancellations

We do provide Refund of your Endocare Booking Amount, however If the order is cancelled within 4 working hours after making the payment, we will refund your payments without a cancellation fee. If the order is cancelled after the initial 4 working hours, but before 12 working hours after the payment, the refund will be issued with a 30% deduction on the booking amount. (Note: Call center working hours are from 9:00 am to 10:00 pm). Refund will be processed through the same Payment mode within 7-10 working days. Gamprohealth Pvt Ltd makes the best possible efforts to provide quality products and services. All devices undergo quality checks and required tests to ensure efficiency, safety & reliability.

### Refunds

For cancellation you can send an email on [customercare@endocarehealth.com](mailto:customercare@endocarehealth.com) or call us on +91 9136911369. Once we receive your request on call or email on [customercare@endocarehealth.com](mailto:customercare@endocarehealth.com) for cancellation and refund, we will scrutinize and evaluate the transaction. After approval refund will be initiated.

You will receive the credit within a certain amount of days, depending on your card issuer's policies. Refunds will be issued through the same payment method which was used at the time of purchase.

Payment Method : Credit Card/ Debit Card

Refund Method : Credit Card/ Debit Card

Refund Time-frame: 8-10 business days

Net Banking Account (Credited to Bank Account): 8-10 business days

If the standard time-frame as mentioned above has passed and you have still not received the refund, please contact your credit or debit card issuer or your bank for more information.

If you have any questions about our Cancellation Policy, please contact us:

